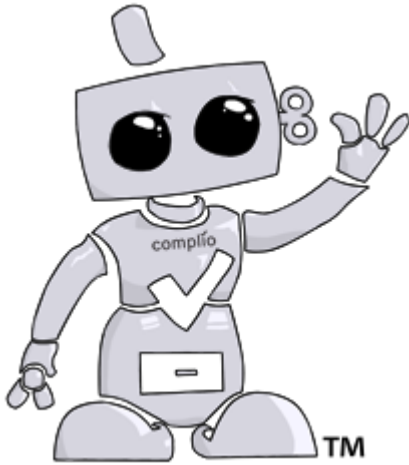


Complio and myClinicalExchange (MCE)



Complio

[Complio login](#)

Contact Complio for assistance

- [Student assistance](#)
- 1-800-200-0853

Get started on your [compliance](#) requirements. Once in the program, you will be purchasing the immunization package. Do not purchase your background and drug screening until you are in the program and directed to do so, as these are time-sensitive.

Helpful Documents and Resources

- Ordering the correct titers
 - [Titers-Read-Carefully](#)
 - [Equivocal](#)
- Login help [Complio Multifactor Authentication User Guide](#)
- [Video on how to upload documents in Complio](#)
- Label documents in the following manner:
 - [Complio documents](#)
 - Lastname, title of compliance requirement
- [Nursing Program Complio Directions](#)
- [LVN Career Mobility Complio Directions](#)
- [Complio-Requirement Explanation](#)– overview of the requirements to ensure you have current information.
- Complio [User guide](#)

Notes

- It may take up to 2.5 hours for Complio to send you the validation code for a password reset to your email.
- Due to the Complio safety protocol after 90 days of inactivity your account will be locked and all that is needed to be unlocked is to contact Complio and they will be able to unlock the account.



myClinicalExchange (MCE) by HealthStream

Overview

- Students will purchase the 24-month package 1 week after their Yuba College incoming 2nd-semester orientation.
- LVN-RN students will purchase the 12-month package once they are notified of their acceptance; do not purchase

as an alternate.

- Ensure you are choosing a Nursing account when you set up for the 1st time. Next, **link** your [Complio and MCE](#) accounts. This allows for your health records in Complio to appear in mCE. Note, you may only link your accounts during the initial setup. All subsequent Complio records will not automatically transfer over to mCE, you must upload those documents into both mCE and Complio if required by the clinical agency.
- Once you have an account, be sure to login in as a [Student](#), otherwise the system will not allow you to login.

Linking Complio and MCE directions

- You can share your MMR, Tdap, Background Check, Tuberculosis, Drug Screening, Influenza, Hepatitis B, CPR, Varicella, Physical Exam, and California LVN License (if applicable). The sharing does not show MCE the actual physical documents but the following information: Compliance Date, Category Expiration Date, Document Code, and Status.

Resources:

- [Get started](#)
 - Start here!
- [MCE Student Registration and Payment](#)
 - Use this resource to register and set up payment
- [myClinicalExchange: Home Page](#) link

Troubleshooting:

- Please always use mCE only on a desktop or laptop with Firefox, Chrome, or Safari as your browser.
 - mCE is not compatible on mobile devices.
- Except for your photo, no jpeg files. mCE will reject

any photo of a document. If you don't have access to a scanner, get a free phone app that will convert pictures of your documents to pdf files.

- mCE is not compatible on mobile devices.
- Clear your cache if you have a problem.
- If the problem continues or you need more help, contact us: support@myclinicalexchange.com