1. OFFICE AND HOSPITAL PROCEDURES, CLIENT RELATIONS, and COMMUNICATION

Management

Skill:

A Participate in facility management utilizing traditional and electronic media and appropriate veterinary medical terminology and abbreviations.

Tasks:

AA Schedule appointments, admit, discharge and triage according to client, patient and facility needs through phone and in-person contact*
   o Recognize and respond appropriately to veterinary medical emergencies*

AB Create and maintain individual client/patient records, vaccination certificates, and other appropriate forms*
   o Develop computer skills*
   o Be able to utilize common management software programs*
   o Be familiar with veterinary on-line services*

AC Perform basic filing of medical records, radiographs, lab reports, etc.*

AD Create and maintain all appropriate facility records and logs in compliance with regulatory guidelines (e.g., x-ray, surgery, anesthesia, laboratory, controlled substance)*

AE Manage inventory control*

AF Recognize roles of appropriate regulatory agencies*

AG Maintain appropriate disposal protocols for hazardous materials*

AH Establish and maintain appropriate sanitation and nosocomial protocols for a veterinary facility, including patient and laboratory area*

AI Handle routine financial transactions*

Communication

Skill:

B Communicate in a professional manner in all formats – written, oral, non-verbal, and electronic.

Tasks:

BA Apply understanding of interpersonal skills and team dynamics in all aspects of team dynamics*

BB Utilize appropriate interpersonal and public relations skills*

BC Demonstrate appropriate telephone etiquette*

BD Recognize the legality of the veterinary-client-patient relationship*
   Develop and provide client education in a clear and accurate manner at a level the client understands (i.e., oral and written form, including educational handouts) *
BF  Apply crisis intervention/grief management skills with clients*

**Decision-making abilities:** Taking into account the patient, client, staff and circumstances, the veterinary technician will effectively and accurately acquire and convey information utilizing an appropriate communication mode.

**Laws and Ethics**

**Skill:**

C  Follow and uphold applicable laws and the veterinary technology profession’s ethical code to provide high quality care to patients.

**Tasks:**

CA  Understand and observe legal boundaries of veterinary health care team members*

CB  Interact professionally with clients and fellow staff members*

CC  Demonstrate a commitment to high quality patient care*

CD  Respect and protect the confidentiality of client and patient information*

**Decision-making abilities:** Given knowledge of legal limitations and applicable ethical standards, the veterinary technician will carry out her/his duties within appropriate legal boundaries and maintain high ethical standards to provide high quality service to clients, patients, employers and the veterinary profession.

2. PHARMACY and PHARMACOLOGY

**Administration**

**Skill:**

D  Safely and effectively administer prescribed drugs to patients.

**Tasks:**

DA  Prepare medications; label and package dispensed drugs correctly*

DB  Read and follow veterinarian’s pharmacy orders*

DC  Recognize groups of drugs, their mechanisms, and clinically relevant side effects*

DD  Recognize the safe and effective manner in which vaccines must be administered; recognize and explain common side effects*

DE  Accurately perform appropriate calculations; use weights and measures correctly*

DF  Safely and effectively administer drugs by common parenteral and enteral routes; be able to explain appropriate routes and methods*

DG  Monitor therapeutic responses*

DH  Demonstrate the ability to accurately record medical information*

DI  Demonstrate understanding of regulations governing maintenance of controlled substances log book*

DJ  Demonstrate compliance with all federal regulatory guidelines for drug purchase, storage, administration, withdrawal, dispensing, disposal, and inventory control (e.g., biologics and therapeutic agents, pesticides, and hazardous wastes)
**Dispensing**

**Skill:**

**Accurately dispense and explain prescribed drugs to clients.**

**Tasks:**

- EA: Given a drug order, properly prepare medications for dispensing, including performing accurate calculations*
- EB: Demonstrate compliance with regulations governing prescription drugs versus over-the-counter drugs*
- EC: Demonstrate understanding of regulations governing maintenance of controlled substances log book*
- ED: Demonstrate compliance with all federal regulatory guidelines for drug purchase, storage, administration, withdrawal, dispensing, disposal, and inventory control (e.g., biologics and therapeutic agents, pesticides, and hazardous wastes)*
- EE: Relay drug information to clients (e.g., handling, storage, administration, side-effects, drug interactions, safety, reasons for use of drug) *

**Decision-making abilities:** Given the characteristics of the patient, the instructions of the veterinarian and the medication to be used, the veterinary technician will calculate the correct amount of medication in the prescribed form and administer it by the prescribed route to maximize therapeutic benefits and minimize the potential for adverse effects. Given the characteristics of the patient and the medication to be used, the veterinary technician will be able to differentiate between normal and abnormal responses to medication in order to maximize therapeutic benefits and minimize the potential for adverse effects.

**3. NURSING**

**Patient assessment**

**Skill:**

**Demonstrate and perform patient assessment techniques in a variety of animal species.**

**Tasks:**

- FA: Recognize common domestic animal species and breeds*
- FB: Describe and use common animal identification methods*
- FC: Demonstrate effective and appropriate restraint techniques for various animal species
  - encage and remove small animals from cages*
  - apply dog muzzle safely*
  - apply Elizabethan collar*
  - use restraint pole and other restraint aids*

**Decision-making abilities:** Given the characteristics of the patient, the instructions of the veterinarian and the medication to be used, the veterinary technician will (1) calculate and dispense the correct form and dose of medication and (2) communicate necessary client information in order to maximize safety, compliance with prescribed therapy and successful treatment of the patient. The veterinary technician should also be proficient at performing inventory control procedures.
- halter, tie, and lead horses and cattle
- restrain birds
- restrain pocket pets and exotics
- restrain cattle and horses
- apply twitch (horses)
- apply bovine tail restraint
- apply nose tongs/leads
  - restrain sheep and swine
  - load large animals

**FD** Obtain a thorough patient history

**FE** Obtain objective patient data:
- temperature (dog, cat, horse, cow)
- pulse (dog, cat, horse, cow)
- respiration (dog, cat, horse, cow)
- auscultate heart/lungs

**FF** Properly collect diagnostic specimens for analysis (ex: urine, blood, feces, specimens for cytology)

**FG** Perform venipuncture
- cephalic (dog, cat)
- jugular (dog, cat, horse, ruminant)
- saphenous (dog)
- medial femoral (dog, cat)
- sublingual (dog)
- ear (swine, rabbit)
- coccygeal (cow)
- anterior vena cava (pig)

**FH** Collect urine
- catheterize male and female dogs
- catheterize female cat
- catheterize male cat
- collect voided urine sample (small animal and large animal)
- perform cystocentesis (small animal)
- catheterize large animal

**FI** Properly prepare diagnostic specimens for shipment
**Decision-making abilities:** Given the characteristics of the patient, the veterinary technician will safely and efficiently obtain subjective and objective patient data that will allow accurate evaluation of the patient’s physical status with minimum stress and maximum safety.

**Patient care**

**Skill:**

**G** Understand and demonstrate husbandry, nutrition, therapeutic and dentistry techniques appropriate to various animal species.

**Tasks: Husbandry**

**GA** Grooming

- perform therapeutic bathing, basic grooming, and dipping of small animals*
- trim nails (dogs, cats, birds, rabbits, pocket pets)*
- clean and trim hooves (ruminant, horses)
- apply equine tail and leg wraps*
- express canine anal sacs*
- clean and medicate ears (dog, cat)*
- clean sheath (horse)

**GB** Environmental conditions

- implement appropriate sanitation procedures for animal holding and housing areas*

**GC** Demonstrate understanding of permanent identification*

**GD** Demonstrate understanding of breeding/reproduction techniques*

**GE** Demonstrate understanding of care of orphan animals

**GF** Demonstrate understanding of nursing care of newborns*

**Decision-making abilities:** Given the characteristics of the patient, the veterinary technician will implement appropriate husbandry techniques to enhance wellness and reduce risk of disease, injury and stress.

**Tasks: Nutrition**

**GG** Understand life stage energy and nutrient requirements of well animals (dog, cat, horse, cow)*

**GH** Identify common grains and forages

**GI** Understand key nutritional factors in disease conditions*

- familiarity with prescription diets*

**GJ** Understand current developments in nutritional supplements and additives including benefits and potential toxicities*

- identify common poisonous plants*
- familiarity with organic substances*

**GK** Develop and communicate hospital nutrition protocols*
**Decision-making abilities:** Given the characteristics of the patient, the veterinary technician will understand appropriate and inappropriate dietary components for various life stages and therapeutic regimens (e.g., prescription diets) in order to promote optimal health, enhance recovery and manage chronic disease conditions. The veterinary technician will also explain nutritional recommendations to clients and reinforce owner compliance.

**Tasks: Therapeutics**

**GL** Administer parenteral medications:
- subcutaneous*
- intramuscular*
- intradermal
- intraperitoneal
- intramammary (mastitis therapy only)
- intravenous*

**GM** Administer enteral medications:
- balling gun (ruminant)*
- dose syringe (ruminant*, horse, pig)
- gastric intubation (small animal)*
- hand pilling (dog, cat)*
- gastric lavage (dog)
- oral speculum and stomach tube (ruminant)
- nasogastric intubation (small animal, horse)

**GN** Demonstrate proper disposal of needles and syringes

**GO** Administer topical medications (including eye meds, fluorescein staining and Schirmer tear test)*

**GP** Perform ocular diagnostic tests (including fluorescein staining* Schirmer tear test* and tonometry)

**GQ** Administer enemas*

**GR** Collect/evaluate skin scrapings*

**GS** Fluid therapy
- administer subcutaneous fluids*
- place intravenous catheters (cephalic, saphenous, jugular)*
- maintain and care for catheters*
- determine/maintain fluid infusion rate*
- monitor patient hydration status*
- develop familiarity with fluid delivery systems*

**GT** Apply and remove bandages and splints*

**GU** Remove casts

**GV** Develop understanding of wound management and abscess care*

**GW** Perform physical therapy:
- hydrotherapy
Perform critical care
- maintain chest, tracheostomy, pharyngostomy tubes
- collect, crossmatch, and give blood transfusions

Apply established emergency protocols
- maintain emergency medical supplies/crash cart*
- perform first aid and cardiopulmonary resuscitation (simulation acceptable)*
- use ambu bag*
- apply emergency splints and bandages*

**Decision-making abilities:** Given the directions of the veterinarian and the characteristics of the patient, the veterinary technician will carry out appropriate therapeutic techniques in order to achieve maximum health benefits for the patient.

**Tasks: Dentistry**

GZ Perform routine dental prophylaxis (manual and machine)*
GZ1 Perform dental charting
GZ2 Understand client education regarding home care*
GZ3 Float teeth
GZ4 Clip teeth

**Decision-making abilities:** Given the characteristics of the patient, the veterinary technician will recognize a patient’s dental health status and perform techniques, as prescribed by a veterinarian, appropriate to the species and its condition in order to promote and maintain dental health.

4. ANESTHESIA

**Patient management**

**Skill:**

H Safely and effectively manage patients in all phases of anesthetic procedures.

**Tasks:**

HA Accurately calculate dosages of appropriate anesthetic-related drugs*
HB Safely and effectively administer appropriate anesthetic-related drugs by injection, mask, induction chamber or endotracheal tube*
HC Safely and effectively place endotracheal tubes in patients when appropriate*
Utilize clinical signs and appropriate equipment to monitor patient status in all stages of anesthetic procedures (e.g., esophageal stethoscope, Doppler, pulse oximeter)*

Effectively evaluate patient and implement and evaluate pain management protocols*

Recognize and respond appropriately to patients in compromised states*

Effectively perform appropriate resuscitation procedures as needed (e.g., calculate and administer appropriate anesthetic antagonists and emergency drugs as directed)*

**Decision-making abilities:** Given the characteristics of the anesthetic patient and the procedure being performed, the veterinary technician will work with the veterinarian to:

1. Assess the patient’s risk status and determine appropriate anesthetic and perianesthetic protocols to provide effective pain management and maximum anesthetic safety and effectiveness.
2. Choose and utilize appropriate techniques and equipment to accurately and effectively monitor the patient’s ongoing status before, during and after anesthesia to provide for adequate anesthesia, analgesia and a safe recovery.

**Equipment/facility management**

**Skill:**

Safely and effectively select, utilize and maintain anesthetic delivery and monitoring instruments and equipment.

**Tasks:**

Maintain and operate anesthetic delivery and monitoring equipment:

- pulse oximeter*
- esophageal stethoscope*
- electrocardiograph (e.g., recognize abnormal rhythms/audible sounds)*
- anesthetic machines, including rebreathing systems, non-rebreathing systems induction chambers and masks*
- endotracheal tubes*
- ambu bag*
- scavenging systems*
- oxygen sources*
- respiratory monitors*
- blood pressure monitoring devices*
- laryngoscopes*
- ventilator
- defibrillator
- capnograph

**Decision-making abilities:**
1. Given the characteristics of the anesthetic instruments and equipment being used, the veterinary technician will recognize and respond appropriately to equipment malfunctions or inappropriate equipment setup in order to ensure proper function and provide maximum benefit to the patient.
2. Given the requirements of the anesthetic protocol, the veterinary technician will select, evaluate and adjust equipment to ensure proper function and provide maximum benefit to the patient.

5. SURGICAL NURSING

It is essential that technicians have knowledge of routine surgical procedures and related equipment. Direct involvement with all procedures will not be required, but students should have experience with most of those listed. The following procedures are intended to be suggestive of surgical procedures that may be common in a veterinary practice and the technician's education may not necessarily be limited to the items listed:

- ovariohysterectomy – dogs and cats*
- cesarean section – all common species*
- orthopedic procedures*
- castration – all common species*
- tail docking*
- onychectomy – dogs and cats*
- laparotomies – all common species*
- dehorning – cattle and goats*
- prolapsed organs – common types, species, and incidence*

Patient management

Skill:

J Understand and integrate all aspects of patient management for common surgical procedures in a variety of animal species.

Task:

JA Properly identify patients and surgical procedures*

Decision-making abilities: Given the characteristics of the patient and the surgical procedure to be performed, the veterinary technician will use medical records and patient identification methods to assure that the patient and scheduled procedures are correct.

Task:

JB Patient assessment

- organize medical records/consent forms*
- review pre-operative evaluation*
- evaluate current patient status*
Decision-making abilities: Given the characteristics of the patient and the surgical procedure to be performed, the veterinary technician will obtain the patient’s vital signs, note any specific physical abnormalities, ensure pre-surgical tests have been completed and report the patient assessment to the veterinarian.

Task:
JC Prepare surgical site using appropriate aseptic techniques*

Decision-making abilities: Given the characteristics of the patient and the surgical procedure to be performed, the veterinary technician will identify the appropriate area of hair to be removed and select appropriate methods to reduce microbial flora on the skin in the area of surgical site in order to decrease the chance of surgical wound contamination.

Task:
JD Position patient for common procedures*

Decision-making abilities: Given the characteristics of the patient and the surgical procedure to be performed, the veterinary technician will position the patient appropriately to provide maximum convenience for the surgeon and maximum safety and benefit for the patient.

Task:
JE Provide surgical assistance
- maintain proper operating room conduct and asepsis*
- assist with care of exposed tissues and organs*
- properly pass instruments and supplies*
- operate and maintain suction and cautery machines*
- understand the principles of operation & maintenance of fiber optic equipment
- keep operative records*

Decision-making abilities: Given the characteristics of the patient and the surgical procedure to be performed, the veterinary technician will understand and utilize appropriate aseptic techniques to assist operative personnel in order to provide maximum safety and benefit to the patient.

Task:
JF Coordinate pain management with the anesthesia/surgical team*

Decision-making abilities: Given the characteristics of the patient and the surgical procedure to be performed, the veterinary technician will assure that anesthetic and post-operative pain management protocols are appropriate to provide maximum safety and benefit to the patient.
**Task:**

**JG** Provide post-operative care:
- pain management*
- fluid therapy*
- adequate nutrition*
- wound management*
- bandaging*
- discharge instructions*
- suture removal*

**Decision-making abilities:** Given the characteristics of the patient and the surgical procedure to be performed, the veterinary technician will understand and administer the appropriate methods of post-operative care to assure maximum safety and benefit to the patient.

**Procedural management**

**Skill:**

**K** Understand and provide the proper instruments, supplies and environment to maintain asepsis during surgical procedures.

**Tasks:**

**KA** Prepare surgical instruments and supplies*
**KB** Prepare gowns, masks, gloves, and drapes*
**KC** Operate and maintain autoclaves*
**KD** Sterilize instruments and supplies using appropriate methods*
**KE** Identify and know proper use for instruments*
**KF** Identify common suture materials, types, and sizes*
**KG** Provide operating room sanitation and care*
**KH** Maintain proper operating room conduct and asepsis*
**KI** Perform post-surgical clean-up (e.g., equipment, instruments, room, proper disposal of hazardous medical waste)*

**Decision-making abilities:** Given the characteristics of the patient and the surgical procedure to be performed, the veterinary technician will properly select, wrap and sterilize appropriate instruments and supplies and prepare and maintain the surgical environment to ensure maximum safety and benefit to the patient.

6. LABORATORY PROCEDURES

**Specimen management**
Skill:
L  Properly package, handle and store specimens for laboratory analysis.

Tasks:
LA  Prepare specimens for diagnostic analysis*
LB  Select and maintain laboratory equipment*
LC  Implement appropriate quality control measures*
LD  Ensure safety of patients, clients and staff*

Decision-making abilities:
1. Given the characteristics of the patient and the requested analysis, the veterinary technician will properly prepare, handle and submit appropriate samples for diagnostic analysis in order to ensure maximum accuracy of results.
2. Given the characteristics of laboratory instruments and equipment, the veterinary technician will determine proper maintenance and quality control procedures necessary to ensure accurate results.

Specimen analysis
Skill:
M  Properly carry out analysis of laboratory specimens.

Tasks:
MA  Perform urinalysis
   - determine physical properties (e.g., color, clarity, specific gravity)*
   - test chemical properties*
   - examine and identify sediment*
MB  Perform CBC:
   - hemoglobin*
   - packed cell volume*
   - total protein*
   - white cell count – Unopette & automated cell counter*
   - red cell count – PCV or electronic cell counter*
MC  Perform microscopic exam of blood film
   - prepare film and stain using a variety of techniques*
   - perform leukocyte differential – normal vs abnormal*
   - evaluate erythrocyte morphology – normal vs abnormal*
   - estimate platelet numbers*
   - calculate absolute values*
   - correct white blood cell counts for nucleated cells*
MD   Calculate hematologic indices*
ME   Perform reticulocyte count*
MF   Perform platelet count:
      o  Unopette*
      o  automated cell counter*
MG   Coagulation tests – perform one of the following*:
      o  buccal mucosal bleeding time
      o  activated clotting time (ACT)
      o  prothrombin time (PT)
      o  partial thromboplastin time (PTT)
      o  fibrinogen assay
MH   Perform blood chemistry tests (BUN, glucose, common enzymes)*
MI   Perform serologic test (ELISA, slide/card agglutinations)*
MJ   Identify blood parasites:
      o  Dirofilaria sp/Dipetalonema sp – direct, Knotts, filter, antigen kit*
      o  Haemobartonella sp*
      o  Anaplasma sp
      o  Babesia sp
      o  Trypanosoma sp
      o  Eperythrozoon sp
      o  Ehrlichia sp
MK   Perform parasitologic procedures for external parasites and identify:
      o  mites*
      o  lice*
      o  ticks*
      o  fleas*
      o  flies*
ML   Perform parasitologic procedures for internal parasites:
      o  flotation solution preparation
      o  fecal flotations*
      o  fecal sedimentation*
      o  direct smears*
      o  scotch tape retrieval of pinworm ova
      o  centrifugation with flotation
MM   Identify common parasitic forms:
      o  Nematodes*
      o  Trematodes*
Perform coprologic tests

Perform microbiologic procedures/evaluations
  - Collect representative samples
  - Culture bacteria and perform sensitivity tests
  - Identify common animal pathogens using commercially available media and reagents
  - Collect milk samples and conduct mastitis testing (e.g., CMT, bacterial culture)
  - Perform common biochemical tests
  - Perform staining procedures
  - Culture and identify common dermatophytes

Perform cytologic evaluation
  - Assist in collecting, preparing and evaluating transudate, exudate and cytologic specimens (joint, cerebrospinal, airway, body cavity)
  - Perform fine needle tissue aspirates and impression smear preparation (differentiate benign vs. malignant)
  - Prepare and stain bone marrow specimens
  - Collect, prepare, and evaluate ear cytology
  - Collect, prepare, and evaluate canine vaginal smears
  - Evaluate semen
  - Understand timing and types of pregnancy testing
  - Assist with artificial insemination

Perform necropsy procedures
  - Perform prosection on non-preserved animal
  - Collect samples, store and ship according to laboratory protocols
  - Explain how to handle rabies suspects and samples safely
  - Handle disposal of dead animals
  - Perform humane euthanasia procedures

Decision-making abilities:
1. Given the characteristics of the patient, the specimen submitted and the results of the analysis, the veterinary technician will be able to recognize accurate vs. erroneous results in order to provide maximum diagnostic benefit.
2. Given the laboratory specimen collected and characteristics of the patient, the veterinary technician will determine appropriate methodology and carry out analytical procedures necessary to provide accurate and precise diagnostic information.
3. Having determined the accuracy of analytical results, the veterinary technician will work with the veterinarian to determine if a need exists for additional laboratory tests that will provide useful diagnostic information.

7. IMAGING
Skill:
N  **Safely and effectively produce diagnostic radiographic and non-radiographic images.**

Tasks:

NA  Implement and observe recommended radiation safety measures*
NB  Implement effective radiographic quality control measures*
NC  Develop and properly utilize accurate radiographic technique charts*
ND  Position dogs, cats, horses and birds for radiographic studies*
      Demonstrate an understanding of the modifications of diagnostic imaging techniques as they apply to mice, rats, guinea pigs, lizards, and amphibians*
NE  Implement effective radiographic quality control measures*
NF  Properly utilize radiographic equipment to expose x-ray film (stationary and portable units)*
NG  Become familiar with approach to dental radiography
NH  Properly process exposed films to create clear and lasting radiographic images (hand and automatic processing)*
NI  Properly label, file, and store film*
NJ  Properly complete radiographic logs, reports, files and records*
NK  Perform positive and negative radiographic contrast studies
NL  Properly learn radiographic techniques utilized in screening for canine hip dysplasia*
NM  Demonstrate proper maintenance of radiographic equipment, including recognition of faulty equipment operation*
NN  Use ultrasonography equipment
NO  Use endoscopic equipment

Decision-making abilities:

1. Given the characteristic of the patient and the radiographic study that has been requested, the veterinary technician will properly (1) prepare radiographic and darkroom equipment, (2) measure and position animals using topographic landmarks, (3) choose an appropriate radiographic technique to minimize the need for repeat exposures (4) produce the latent image, (5) process the exposed film, (6) analyze the final radiograph for quality in order to provide maximum diagnostic benefit.
2. Given a radiograph, the veterinary technician will be able to determine if the image is of diagnostic quality. If the image is not diagnostic, the veterinary technician will be able to offer options to correct deficiencies in order to provide maximum diagnostic benefit and minimize personnel radiation exposure from unnecessary repeat exposures.
3. Given knowledge of the health risks associated with radiographic procedures and effective safety procedures, the veterinary technician will exercise professional judgement to minimize risks to personnel and patients during radiographic procedures to ensure safety.
4. Given the characteristics of the patient and the non-radiographic imaging study that has been requested, the veterinary technician will properly (1) prepare the imaging site and equipment and (2) position patients appropriately for the study being conducted.

8. LABORATORY ANIMAL PROCEDURES

Skill:
Safely and effectively handle common laboratory animals used in animal research.

**Tasks: Rodents (mice, rats, guinea pigs) and rabbits**

OA  Recognize and restrain*

OB  Determine sex*

OC  Perform and/or supervise basic care procedures:
   - handling*
   - feeding*
   - watering*
   - breeding*
   - identification*

OD  Administer drugs or medications using appropriate sites and routes (all common species)*

OE  Collect blood samples*

OF  Perform oral dosing*

OG  Have working knowledge of anesthetic and recovery procedures*

OH  Explain common disease signs*

OI  Perform necropsy and collect specimens

OJ  Clean and medicate ears (rabbit)

**Tasks: Non-human primates**

OK  Understand restraint of non-human primates

OL  Demonstrate knowledge of zoonotic diseases and modes of transmission

**Decision-making abilities:** The veterinary technician will be familiar with the basic principles of animal research and understand the utilization of laboratory animals in animal research. The veterinary technician will also have a working knowledge of federal, state, and local animal welfare regulations.

**9. AVIAN, EXOTIC & FISH PROCEDURES**

**Skill:**

P  Understand the approach to providing safe and effective care for birds, reptiles, amphibians, rabbits, and ferrets.

**Tasks:**

PA  Recognize and restrain birds, reptiles, amphibians, rabbits and ferrets

PB  Understand unique husbandry issues for each species and provide client education:
   - nutritional needs/diet
   - watering
- caging (temperature, humidity, light)
- aquarium care
- breeding
- basic grooming (beak, wing, and nail clipping)
- appropriate transportation methods

**PC** Perform physical exam
**PD** Administer or inject drugs using appropriate sites
**PE** Knowledge of sites for catheter placement
**PF** Understand tube feeding in birds
**PG** Perform laboratory procedures
**PH** Anesthetize avian and exotic animals
**PI** Recognize normal from abnormal behavior patterns
**PJ** Explain inadvisability of keeping wildlife as pets

**Decision-making abilities:** Given the unique requirements of these species, the veterinary technician will safely obtain subjective and objective data that will allow evaluation of the patient. The veterinary technician will be able to: 1) identify husbandry issues, 2) discern appropriate from inappropriate nutritional support, and 3) recognize normal from abnormal behavior patterns.