Assessment: Assessment Unit Planning

Program Review 2014-15

YC - Psychiatric Technician Program Review

Year Under Review : 2014-15
Type of Review: Self-Study (2-year)
Program Description : The Psychiatric Technician Program is a certificate program that has had continuous accreditation from the California State Board of Vocational Nurse and Psychiatric Technicians (BVNPT) since 1981. The current accreditation was issued May 2013 and will expire May 2017. Currently the vocational training program requires 22 months to complete with a total of 648 lecture hours (36 units) and 954 clinical hours (17 units). In addition, the student is required to take Nutrition 3 units in order to graduate from the program. Upon graduation the students is eligible to apply for the BVNP licensure examination. The following clinical affiliations are currently utilized and approved by the Yuba College District, and the BVNPT:
The Fountains, Yuba City
Butte Vista School, Yuba City
Rideout Hospital, Marysville
Willow Glen Care Center, Yuba City
River Valley High School, Yuba City
Community Resource Services, Marysville
Virginia School, Wheatland
Harmony Health Family Resource Center, Linda
Sutter Yuba Mental Health Services, Yuba City

Our applicants are not only local but as far away as Vacaville, Crescent City and Sutter Creek. The accreditation of the program has never been on probation or had any problems with the state board.

The program does not have educational pre-requisites which allows students to start and complete their education in 22 months with state and local facilities recruiting them for employment. The program has 100% employment of graduating students.

Executive Summary (Include a list of team members): Executive Summary (insert executive summary in this field)

The Psych Tech Program has only had one full time faculty acting as both program coordinator and instructor for the last 5 years. The program has one adjunct who will teach 1-2 units of clinical when needed. It is VERY difficult to recruit adjunct instructors as the clinical (lab) pay is less than 1/2 of the community hospital RN wage.

I, as the coordinator, do all review for the program.
The program accreditation from the California BVNPT has never been on probation or had any compliance issues

01IP. Department Goals (Click '?' for Prompt): Yuba College Mission/Vision Goals is to:
1. Provide students with entry into a job market.
2. Design our program to finish educational goals in a timely manner.
3. Develop partnerships to ensure student opportunities.

The Psych Tech program allows students to have not just a job, but a career with potential for advancement in 22 months without any education prerequisites. The program has a partnership with 9 community agencies to provide our students with clinical opportunities. It is also the program's goal to give back to the community agencies who

provide us with our clinical opportunities. The Psych Tech students have helped with Harmony Health Spring Health Fair, Butte Vista School Autism Fair, Yuba-Sutter Mental Health Great Performances Halloween and Christmas Party and Virginia School basketball fair for their disabled students.

02IP. Access to Support Services (Click '?' for Prompt): -Office Hours, -DSPS, -EOPS, -Library Services, -Counseling Services, -Other
03IP. Follow up to question 02IP (Click '?' for Prompt): Yes, all student have access to all of above
"Other" refers to the Nursing Skills lab that is a requirement to learn/practise the clinical lab skills that students will be required to demonstrate.
04IP. Degrees/Certificates (Click '?' for Prompt): All of the students completing the program will have a "Certificate of Achievement". Completion of the Psych Tech program allows the student to apply and test for a licensure to practise as a Psychiatric Technician from the Board of Vocational Nursing and Psychiatric Technician (BVNPT).
05IP. Improve Completion (Click '?' for Prompt): At this time, our class is taken directly from a waitlist. This waitlist is based upon a first-come-fist-served basis. The current wait list has 117 names.
06IP. Course Outlines (Click '?' for Prompt): All classes are currently being updated through the curriculum committee.
07IP. Collaboration (Click '?' for Prompt): As needed, students are referred to services.
08IP. Catalog Currency (Click '?' for Prompt): The Psychiatric Technician Certificate is currently being updated.
09IP. For CTE Programs Only (Click '?' for Prompt): Students are currently being recruited by corrections, local agencies and California Department of
Mental Health Services 6 months prior to graduation. All students are either interviewing or all ready been hired before completing the program. California corrections has 400 vacant jobs for Psych Tech currently. Psych Techs are not having any difficulty finding work in the facility for their choice either locally of anywhere in California.
10IP. DE Students (Click '?' for Prompt): Currently the program does not have any DE courses but has requested some classes to be in the curriculum committee process.
11IP.Disproportionate Impact(Click '?' for Prompt): We do not have any disproportionate impact within the program.
12IP. Mapping (Click '?' for Prompt): Yes
13IP. Course SLOs (Click '?' for Prompt): Program and course SLO's are being met. BUT....with only one instructor teaching every course within the program (currently 20 courses) expert knowledge base and knowledge diversity for the students is not being met.
14IP. Program SLOs (Click '?' for Prompt): Program and course SLO's are being met. BUT....with only one instructor teaching every course within the program (currently 20 courses) expert knowledge base and knowledge diversity for the students is not being met.
15IP. Professional Development (Click '?' for Prompt): 1. I as the program coordinator and course instructor must maintain minimum qualifications for my RN licensure. This includes 30 units of continuing education every 2 years. I meet this by taking classes in the medical field.
2. I also attend the Board of Vocational Nursing and Psychiatric Technicians Directors Forum annually. This forum gives information on new state board regulations, testing requirements as well as new program content requirements.
3. I also attend the California Psychiatric Technician Educators (CAPTE) conference annually. This is attended by all the California College Psychiatric Technician directors and faculty to network and discuss issues within our classrooms and state board regulations.
16IP. Reflection (Click '?' for Prompt): At this time....it is not....My "reflection" would be for whomever is reading this, year after year, to provide the program with the faculty resources that the students deserve. With 117 students on the waitlist and a new class of 25 accepted every two, year, we have at least a 6 year wait. This should NOT be acceptable within the college.
Are you ready to submit your final program review?:

Program Recommendation: Additional program instructor

The program had a second instructor from 1991-2009 with the salary provided by Sierra Vista Mental Institution. The funding ended with the closure of the facility in 2009. A WIA grant provided for an additional 2 years of instructional salary but ended in 2011. The Psychiatric Technician Program provides the graduates with a CAREER after 22 months of instruction. The job market is the highest for any Allied Health Field but the college has not supplied any additional funding for the program since 1981. This is very detrimental to the students within the program. We now only have one instructor teaching a licensure program. Our students will be lacking diversity in teaching and understanding. This has been a request since 2011.

Recommendation Priority: 3. High Priority
Year(s) Requested: 2015-2016

YC - Psychiatric Technician Program Review

Request Date: 10/24/2013
Supporting Evidence : Current wait list is 117 students. This is about a 6 years wait for a career that is in demand. This should NOT be acceptable to the college
Evaluation Plan: Wait upon college recommendation

Plan of Action

Staffing - Faculty - Request that college embraces a program that has been on campus since 1981 and provide adequate staffing (Active)

Budgetary Impact: Full time salary

DE Related: No

HSI Related: No

Related Documents:
scan0038.jpg

Status

Reporting Year: 2015-2016 12/02/2015
Recommendation Progress: Recommendation Needs Improvement/Attention
Program has a current wait list of 117 students and in order to fulfill the community need I still need an additional full time instructor. This has been a request for at least the last 5 years.

Staffing - Faculty - Requesting college administration to look at program, career data, cost effectiveness, program demand and to invest in this career program by adding an additional faculty (Active)

Budgetary Impact: Cost of one additional instructor
Timeline/Responsible Party: Suzanne Jones - Program Coordinator

Status

Reporting Year: 2015-2016 12/02/2015
Recommendation Progress: Recommendation Needs Improvement/Attention
Very difficult to recruit additional clinical faculty (RN) due to disparity of community hospital pay ($55.00) and college pay ($37.00). With the number of students on the waitlist, this program has many more than nursing or radiology technology.

Related Goals

Institutional Learning Outcomes
Critical Thinking - Analyze data/information in addressing and evaluating problems and issues in making decisions.
Information Competency - Conduct, present, and use research necessary to achieve educational, professional, and personal objectives.
Personal and Social Responsibility - Interact with others by demonstrating respect for opinions, feelings, and values.

Program Recommendation: Wait list Changes

1) Change the admission criteria from first-come-first-served to one that also includes half of the incoming class accepted on a point system, not their application date. I currently have 3 students on the wait list with a BS in Psychology who cannot find jobs, and now want to become Psychiatric Technician. I know that they will be successful.

Recommendation Priority: 2. Medium Priority
Year(s) Requested: 2013-2014
Request Date: 10/24/2013
Supporting Evidence : Yuba Collage Data shows high attrition during 1 st semester of program
Evaluation Plan: Present the California State Board (BVNPT) with recommendation for approval

Plan of Action

YC - Psychiatric Technician Program Review

Curriculum/SLO - Present to College and BVNPT for changes with rational (Active)
Budgetary Impact: None
Timeline/Responsible Party: Suzanne Jones- Program Coordinator

Status

Reporting Year: 2015-2016 12/02/2015
Recommendation Progress: Recommendation Needs Improvement/Attention
I have not gone to the BVNPT (Board of Vocational Nursing and Psychiatric Technicians) to get this approved. Will do with this next semester.

Program Recommendation: Bridge LVN to LPT

Offer an LVN to LPT program within the current program with a limited number of students accepted with each class.

Recommendation Priority: 1. Low Priority
Year(s) Requested: 2013-2014
Request Date: 10/25/2013
Supporting Evidence : LVN's within the community, many which graduated from Yuba College, are unemployed or working at low paying jobs because of no job market for LVN's. LPT has high job demands
Evaluation Plan: Wait to see if college administration will support this educational opportunity then present to BVNPT for approval.

Plan of Action

Curriculum/SLO - Present to BVNPT and college for need and approval (Active)
Budgetary Impact: None
Timeline/Responsible Party: Suzanne Jones - Program Coordinator

Status

Reporting Year: 2015-2016 12/02/2015
Recommendation Progress: Recommendation Inactivated/Discontinued
Not going to pursue this at this time due to lack of instructor

Program Recommendation: Math and English testing

Require basic math and English testing prior to acceptance into the program.

Recommendation Priority: 3. High Priority
Year(s) Requested: 2013-2014
Request Date: 10/25/2013
Supporting Evidence : All of the students within the program have either a high school diploma or a GED but many seems to be lacking basic math and English skills.Both of these are important in a health field for safety of the patient.
Evaluation Plan: Get BVNPT approval for this change.
Get College approval for this change

Plan of Action

Curriculum/SLO - Present to BVNPT and college for consideration (Active)
Budgetary Impact: Minimal
Timeline/Responsible Party: Suzanne Jones - Program Coordinator

Status

Reporting Year: 2015-2016 12/02/2015
Recommendation Progress: Recommendation Needs Improvement/Attention
I have not gone to the BVNPT (Board of Vocational Nursing and Psychiatric Technicians) to pursue this. I will do this within the next semester.

YC - Psychiatric Technician Program Review

Program Recommendation: Faculty

H21. Does this program or department have adequate full-time faculty to support a high quality program? Please explain.

With the current Yuba College rubric for hiring instructors, the Psychiatric Technician program will never meet the college qualifications for additional faculty. The program currently has a waitlist of 117 students with only 25 students accepted very 2 years. With ONE additional full time faculty, the program could accept 30 students a year and could also expand the program in another community needed area. There are many LVN's in the community who are unable to find jobs because the LVN field is not in demand. The LVN's could transition to Psychiatric Technicians easily, allowing instant work. With only one faculty member teaching EVERYTHING, this does not allow for complimentary knowledge education to the student. The knowledge the faculty is missing, the student will also be missing. Based upon the feedback from the student employment sites and the California State Board pass rate, this has NOT been a problem. Although I am happy to do so, I am also the only person doing the clinical site contracts, Yuba College annual reports, California State Board (BVNPT) annual report, California state program accreditation, student applications/letter, counseling student etc. I use to be a nursing faculty member with a much less work load, but I feel that this is such an important high demand field that I will do what it takes to keep the good name of the program and students in the community and college. The community facilities and other community colleges know of the lack of support from the Yuba College administration for this program. The community as well as the state need Psych Techs and can employ ALL graduates but do not have the opportunity because of the college contraints.

Recommendation Priority: 3. High Priority
Year(s) Requested: 2015-2016
Request Date: 10/25/2013
Supporting Evidence : WSCH, FTES to FTEF ratio will NEVER support this recommendation. The California Board of Vocational Nursing and Psychiatric Technicians have a mandated student to clinical instructor ratio or 1:15 (Max). With only on instructor/coordinator in the program, the program WSCH, FTES to FTEF will never support this recommendation.
Evaluation Plan: None

Plan of Action

Staffing - Faculty - H21. Does this program or department have adequate full-time faculty to support a high quality program? Please explain.

With the current Yuba College rubric for hiring instructors, the Psychiatric Technician program will never meet the college qualifications for additional faculty. The program currently has a waitlist of 77 students with only 15 students accepted very 2 years. With ONE additional full time faculty, the program could accept 30 students a year and could also expand the program in another community needed area. There are many LVN's in the community who are unable to find jobs because the LVN field is not in demand. The LVN's could transition to Psychiatric Technicians easily, allowing instant work. With only one faculty member teaching EVERYTHING, this does not allow for complimentary knowledge education to the student. The knowledge the faculty is missing, the student will also be missing. Based upon the feedback from the student employment sites and the California State Board pass rate, this has NOT been a problem. Although I am happy to do so, I am also the only person doing the clinical site contracts, Yuba College annual reports, California State Board (BVNPT) annual report, California state program accreditation, student applications/letter, counseling student etc. I use to be a nursing faculty member with a much less work load, but I feel that this is such an important high demand field that I will do what it takes to keep the good name of the program and students in the community and college.

(Active)

YC - Psychiatric Technician Program Review

Budgetary Impact: One full time faculty
Timeline/Responsible Party: Suzanne Jones

Status

Reporting Year: 2015-2016 12/02/2015
Recommendation Progress: Recommendation Needs Improvement/Attention
I have been told that adjunct instructors can be hired but with the disparity of salary between community hospital and college salary, I have been unable to find a person to teach full time. As the program is 22 months, if a instructor started then quit anytime in the 22 months, it would require me to teach a double load.

Program Recommendation: Professional Development

J23. In the last year, what professional development or networking has faculty and/or staff participated in? I attend the semi-annual California Board of Vocational Nurse and Psychiatric Technician (BVNPT) directors meeting in Sacramento. This meeting gives updates on new board concerns or changes. I also attend the annual California Association of Psychiatric Technician Educators (CAPTE) conference with is attended by the 14 colleges in California that offer the Psychiatric Technician program. Yuba College is the most northern college offering this program. The other closest programs are in Napa and Stockton. EVERY prison in California employee Psych Techs as well as all mental health facilities and some schools.

J24. How did these activities contribute to student success? (include supportive data)
The state board director's forum that I attended in Oct. in Sacramento had discussion of appropriate clinical sites and a variety of ideas to increase number of students graduating and the state currently has a deficient of about 500 psych techs. The Yuba College program does not need to make any changes to clinical sites, as all are appropriate. The CAPTE conference was a networking conference with the directors and instructors of the other colleges that offer the Psychiatric Technician Program. Yuba College was the smallest program but also had the largest waitlist. ALL of the other programs had between 4-9 faculty, graduating their students in as little as 14 months.

J25. How does professional development in your program or department support basic skills students and foster inclusive classroom environments that value diversity?
The skills that the students have/learn will be at a level of a new grad, but with a high level of knowledge of patient safety. The mental health and developmental disability population is highly diverse and the students learn awareness of this diversity and ways to handle the diverse population. Example would be the way to talk and handle a person with bi-polar issues, is not the same for someone with schizophrenia or mental retardation.

J26. What Staff Development activities would you suggest be offered in the next year that would enhance your program?
Do to the limited number of colleges offering this specialized program, I try to take advantage of the actives/conferences that I can but also limited by my program responsibilities. I do have an adjunct instructor that does help on a limited basis. The adjunct only does limited teaching because of the discrepancy of hourly pay between teaching and her hospital RN wages (> $20.00 per hour).

Recommendation Priority: 3. High Priority
Year(s) Requested: 2014-2015
Supporting Evidence : None needed
Evaluation Plan: None needed

Plan of Action

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(Active)

Budgetary Impact: I apply for flex and conference costs through flex

Status

Reporting Year: 2015-2016 12/02/2015

Recommendation Progress: Recommendation Addressed/Satisfactory Progress

The college gave the Psych Tech program a budget for the 1st time in 4 years so I will be able to take advantage of more development activities. I continue to attend the CAPTE (California Association of Psychiatric Technician Educators) conference annually and attend the State Board Directors Forum.